



# TEAMSTERS CANADA RAIL CONFERENCE DIVISION 320



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**Subject: Sears Canada shuts down call centers, moves overseas.**

Dear Brothers and Sisters,

In June 2009 this office sent out a message regarding the “National Unemployment Clock” and “Keeping Jobs in Canada”. The appended information has been forwarded to me by a couple of our Brothers. Please have a look at the article that was posted September 18<sup>th</sup> in [the Leader Post](#)

In Solidarity,

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TCRC Div 320  
S&C Officer  
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## Sears

Sears Canada call centre for catalogue orders in Regina, Sk closed on Sept. 17/09. That left 250 people out of jobs. The call centre in Belleville, Ont. was also closed leaving 230 people without jobs. Now when you call your order in you will be speaking to people in the Philippines. That's right folks Sears has moved its call centers to the Philippines because it is cheaper.

I don't know about you people but with the way the economy is I know I will no longer be shopping at Sears. If they can't keep the jobs in Canada then they can move all their stores to the Philippines.

**Please pass this on. We need to make a stand. Our economy is not going to get any better unless these big companies start sourcing in the country that they do business.**